



CHILDNET STRATEGIC PLAN 2016-2019

GOAL ONE

ChildNet Child Advocates are able to deliver high quality services to ensure the safety, permanency and well-being of the children receiving services.

- ChildNet Child Advocates have manageable caseloads to provide the best service delivery to the children and families under their supervision.
- Client Services and related areas meet outcomes for children and families performing at or above all Department of Children and Families (DCF) contracted outcome measure targets.
- ChildNet maintains an up-to-date Quality Improvement process that assists case management to make improvements based on information gathered and reviewed for accountability and timely follow-up on recommendations.
- ChildNet understands and implements the need for excellent performance as shown through data.
- ChildNet implements related technology for excellent performance and accountability.

GOAL TWO

ChildNet Child Advocates and their immediate supervisors are able to complete their duties in a confident and positive manner which includes access to improved resources.

- ChildNet Child Advocates are highly involved and motivated experts in child welfare and cutting edge business consultants are used as needed to ensure positive performance.
- Financial staff members manage the budget by using and explaining projections and trends for the Board to use to manage performance on meeting budgetary targets and future needs.
- ChildNet Child Advocates are supported by ChildNet leadership to take initiative in performing their job duties.
- ChildNet engages participants in the community to recruit family-like placements for children, including children with special needs and sibling groups, with a goal that the first placement should be the only placement until a permanent home is found.

GOAL THREE

ChildNet develops various funding sources to improve finances and allow ChildNet to be a financially stable agency.

- ChildNet works with the State in understanding the funding needed to meet the agency's needs.
- ChildNet Board of Directors and Executive Team work together to:
 - Develop, produce, and obtain additional funding;
 - Advocate for reform of the state funding system;
 - Promote relationships with important and appropriate community partners.
- ChildNet creates and implements a process to identify opportunities for expansion in other locations and services and is able to pull together to respond as such opportunities become available to provide financial resources beyond state monies.